

**FREQUENTLY ASKED QUESTIONS (FAQ):
ENHANCED AFFIN ISLAMIC PLATINUM MASTERCARD FEATURES**

1. What are the new enhanced features of AFFIN ISLAMIC Platinum Mastercard?

New enhanced features of AFFIN ISLAMIC Platinum Mastercard as follows:

Features	Before 1 August 2021	Effective 1 August 2021
AFFIN Rewards Points	<p>2x AFFIN Rewards Points for overseas transactions</p> <p>1x AFFIN Rewards Point for local transactions</p>	<p>3x AFFIN Rewards Points for dining, groceries and online/e-commerce transactions</p> <p>1x AFFIN Rewards Point for other retail transactions</p>
Lounge Access	Nil	<p>2x complimentary* access to Plaza Premium Lounge located in Malaysia.</p> <p><i>*With a minimum spend of RM2,500 in the latest AFFIN ISLAMIC Platinum Mastercard credit card-i statement.</i></p>
Annual Fee	One (1) year waiver. Subsequent years will be waived with minimum 12x retail transaction per annum.	Waived for life with no conditions.

2. When is the effective date?

Effective date of the new enhanced features is 1 August 2021.

3. Do I need to request for a replacement card for my existing AFFIN ISLAMIC Platinum Mastercard to enjoy the new enhanced features?

No replacement card is required for your existing AFFIN ISLAMIC Platinum Mastercard. Your existing AFFIN ISLAMIC Platinum Mastercard will carry the new features automatically effective 1 August 2021. Anyhow, you will receive a new AFFIN ISLAMIC Platinum Mastercard with a new card face upon your card renewal date.

4. Will I be refunded for the annual fee that I just paid for this year?

No refund will be made for the annual fee paid for this year. After 1 August 2021, annual fee for AFFIN ISLAMIC Platinum Mastercard will be waived automatically each year with no conditions.

5. How do I enjoy complimentary access to Plaza Premium Lounge?

You just need to spend a minimum of RM2,500 in your latest AFFIN ISLAMIC Platinum Mastercard credit card-i statement prior access in order to enjoy complimentary access to Plaza Premium Lounge located in Malaysia. Just show your AFFIN ISLAMIC Platinum Mastercard at the lounge entrance before access.

Note: Full terms and conditions and FAQs on 2X complimentary access to Plaza Premium Lounge will be made available to you effective 1 August 2021.