

Loans/Financing Deferment Package Measures to Assist Corporates Affected by COVID-19

Bank Negara Malaysia (BNM) has announced on **25 March 2020**, measures to assist individuals, small and medium-sized enterprises (SMEs) and corporations on managing the impact of the COVID-19 pandemic.

In line with the BNM directive, we will facilitate requests by our Corporate Customers who are proven to be impacted by the virus outbreak and seeking for temporary financial relief subject to Bank's approval on case-by-case basis, with effect from 1 April 2020. The Deferment Package will only be offered to performing loans/financing, denominated in Malaysian Ringgit, that have not been in arrears for more than 90 days as at 1 April 2020.

We will assist our eligible Corporate Customer as best as possible to enable them to preserve jobs and swiftly resume economic activities when conditions improve.

To help you understand better, below are the **Frequently Asked Questions (FAQs)** for your reference:

No.	Questions
GENERAL	
1.	<ul style="list-style-type: none">▪ What is deferment of loan or financing payment? <p>Answer: It is a temporary deferment or suspension of loan/financing payment obligation (principal and interest/profit) for a limited period of time (6 months only). During this period, borrowers/customers with loan/financing that meet the conditions do not need to make any payment, and no late payment charges / compensation (ta'widh) will be imposed.</p>
2.	<ul style="list-style-type: none">▪ What is the objective of the deferment package? <p>Answer: The aim of this package is to provide some relief to individuals and businesses who face temporary financial constraints arising from the COVID-19 pandemic. This is to help individuals and businesses facing financial adversities cope with challenges during this period. Loan/financing payment resumes after the deferment period.</p>
3.	<ul style="list-style-type: none">▪ Which loan/financing qualifies for the deferment? <p>Answer: The deferment package offered for conventional loans or Islamic financing. Corporate borrowers/customers may request for a deferment on loan/financing payment from the Bank by contacting your respective Relationship Manager (RM).</p>
4.	<ul style="list-style-type: none">▪ Can customer ask for more than 6 months deferment? <p>Answer: The deferment is only for 6 months. Please contact your respective Relationship Manager (RM) if you require a longer deferment period.</p>

No.	Questions
FOR CORPORATE CUSTOMER	
5.	<p>▪ How to apply for deferment and restructuring of loans/financing facilities for Corporate Customer?</p> <p>Answer: Corporate Customer can apply by contacting us directly through your dedicated Relationship Managers via email or send any queries to our Group Email (corpbank.enquiry@affinbank.com.my) to discuss on the Deferment Package and the restructuring of credit facilities. Corporate customer is not required to fill in any form.</p> <p>Bank's approval on Corporate customer's application is case-by-case basis supported by acceptable documentary evidence that the business is impacted by the Covid-19 outbreak.</p>
6.	<p>▪ What would be the criteria for corporate customer to opt-in?</p> <p>Answer: As stipulated in BNM's FAQs (Updated 30 March 2020) on <i>Measures to Assist Individuals, SMEs and Corporates Affected by COVID-19</i> under <u>item 22</u>, corporate borrowers/customers should refer to their banks for the deferment or restructuring of their loans/financing.</p> <p><i>In addition, these loans/financing must meet these criteria:</i></p> <ul style="list-style-type: none"> - not in arrears exceeding 90 days as at 1 April 2020; and - denominated in Malaysian Ringgit. <p>Please refer to Frequently Asked Questions (updated 30 March 2020) & Supplementary FAQs (7 April 2020) for details.</p>
7.	<p>▪ For corporate customers, do we need to apply or automatically qualify for the deferment?</p> <p>Answer: Corporate customer must <u>approach the bank to apply</u> for the Deferment Package as an automatic Deferment Package is not applicable to corporate.</p>

The list of FAQs is subject to revision by the Bank in line with updates from BNM. It is not exhaustive and there may be additional changes in the future.

Thank you for your understanding and support.