

## TERMS AND CONDITIONS

### “SME BizChat 2021: Is Your Business Vaccinated? – Building Business Resilience” Watch Live & Win Campaign

The following Terms and Conditions (“T&C”) apply to “SME BizChat 2021: Is Your Business Vaccinated? – Building Business Resilience” Watch Live & Win Campaign (“Campaign”) organised by Affin Bank Berhad and Affin Islamic Bank Berhad (“the Bank”)

#### 1. CAMPAIGN ELIGIBILITY AND PERIOD

- 1.1. “SME BizChat 2021: Is Your Business Vaccinated? – Building Business Resilience” Campaign is held on **1 July 2021 (“Campaign Period”)**.
- 1.2. All entries must be made within the Campaign Period.
- 1.3. This Campaign is open to public.
- 1.4. By participating in the Campaign, the participants will be bound by the Terms and Conditions of “SME BizChat 2021: Is Your Business Vaccinated? – Building Business Resilience” Campaign (“T&C”) as stated here.

#### 2. CAMPAIGN CRITERIA

- 2.1. This Campaign involves filling up an e-form during the live streaming through AffinMy social media account.
- 2.2. Each participant can only participate once throughout the Campaign Period to qualify.
- 2.3. Double entries are not allowed.

#### 3. CAMPAIGN MECHANICS

- 3.1. To participate in this Campaign, the participants are required to fulfil the following conditions as set out below:
  - 3.1.1. Each participant is required to fill up an e-form through <https://bit.ly/3wNQxAe> during the live streaming.
  - 3.1.2. The Campaign ends once the allocated vouchers are fully given away to the webinar participants on 1 July 2021. Prizes will be given away on a first-come, first-served basis.

#### 4. CAMPAIGN PRIZE

- 4.1. A total of **100 Shopee e-vouchers** promo codes are allocated for this Campaign.
- 4.2. The first 100 participants who fill up the webinar e-form will receive:
  - i. **One (1) promo code x RM10 Shopee e-Voucher.**
- 4.3. Redemption of **Shopee e-Voucher** is subject to Shopee’s Terms and Conditions as set out below:
  - 4.3.1. Shopee e-Voucher is valid from **1 July 2021** until **1 October 2021** with no minimum spend.
  - 4.3.2. The e-Voucher is valid for new & existing users.
  - 4.3.3. The e-Voucher is valid for one time use only.
  - 4.3.4. The e-Voucher is not refundable, non-transferable, and is not redeemable for cash.
  - 4.3.5. The e-Voucher is not applicable on Baby Formula, Food & Supplements, Diapers & Potties, Tickets & Vouchers, Mobile Reloads & Sim Cards, Top-ups, S-Mart Milo, One or Not by Shopee Store

## TERMS AND CONDITIONS

### “SME BizChat 2021: Is Your Business Vaccinated? – Building Business Resilience” Watch Live & Win Campaign

products, MMA Foundation Store products and PETRONAS & Setel Fuel Cards, Gift Cards & E-Voucher.

4.3.6. E-Voucher code must be entered at checkout page of Shopee Mobile App only.

4.3.7. Shopee reserves the right to amend/cancel the e-Voucher at any time. For enquiries or assistance, please contact Shopee Customer Service at +603-2298 9222.

4.4. The prize is strictly non-exchangeable for other gifts, cash or credit under any circumstances.

4.5. The Bank gives no assurance or satisfaction guarantee regarding the redemption prize. It will be a direct arrangement/settlement between the participant and the supplier without any recourse to the Bank for any dispute in relation to the quality or validity of the prize or any terms and conditions in respect thereof,

4.6. The Bank will not provide any replacement or substitute the prize if the participant rejects the prize and/or request for alternative option(s).

#### 5. VOUCHERS FULFILLMENT

5.1. Vouchers will be given away to the first 100 participants who submitted his/her details via the webinar e-form.

5.2. The eligible voucher recipients will be announced seven (7) calendar days after the live streaming day on the Bank's official Facebook page.

5.3. Eligible voucher recipient will receive an e-mail containing Shopee promo code and detailed Terms and Conditions of the voucher within five (5) working days after the voucher recipient announcement is made on the Bank's official Facebook page.

5.4. The Bank reserves the exclusive right to publish or display the names of the eligible voucher recipients in media, marketing or advertising materials or the Bank's website for publicity purposes of this Campaign.

5.5. The Bank's decision on all matters related to the Campaign and prizes shall be final, conclusive and binding on all participants. No further correspondence and/or appeal to dispute will be entertained.

5.6. Disclaimers:

5.6.1. The prize redemption process is through a website owned and operated by a third-party.

5.6.2. The prize redemption is subject to the terms of use and privacy policy of the website owned and operated by a third-party.

5.6.3. Information provided on the third-party website shall be subject to confidentiality and security terms of the website and the Bank shall not bear any responsibility for any unauthorized disclosure or breach of confidentiality in relation to such information provided which is beyond the Bank's control.

5.6.4. The Bank makes no representation or warranties in respect of the contents of such third-party website.

## TERMS AND CONDITIONS

### “SME BizChat 2021: Is Your Business Vaccinated? – Building Business Resilience” Watch Live & Win Campaign

#### 6. GENERAL TERMS AND CONDITIONS

- 6.1. The Participant agrees that his or her continued participation in the Campaign shall constitute their acceptance of these T&C (including any amendment and variation thereto). The participant agrees to access the Bank’s website at [www.affinbank.com.my](http://www.affinbank.com.my) or [www.affinislamic.com.my](http://www.affinislamic.com.my) and the Bank’s official Facebook page at <https://www.facebook.com/AffinMy> at regular time intervals to view the T&C and ensure to be kept up-to-date on any change or variation to the T&C.
- 6.2. The Bank reserves the right to withdraw, cancel, suspend, extend or terminate the Campaign earlier in whole or in part by giving twenty-one (21) days prior notice via its website.
- 6.3. The Bank reserves the right to change, amend and/or modify any of these T&C stipulated herein from time to time and any changes will be announced on the Bank’s website and/or via any other channel(s) that the Bank may consider as appropriate.
- 6.4. Notwithstanding any other provisions herein, in the event the Bank are unable to perform any operations or to provide any services due to any reason beyond the Bank’s control, including but not limited to fire, earthquake, flood, pandemic, epidemic, natural catastrophe, accident, riots, civil disturbances, industrial dispute, outbreak of disease, pandemic, act of public enemy, embargo, war, act of God or any factor in nature of a force majeure or any failure or disruption to telecommunication, electricity, water, fuel supply, the Bank shall not in any way be liable for any inconvenience, loss, injury, damages suffered or incurred by the customer arising from the same.
- 6.5. The Bank shall not be responsible for loss and/or damages and/or liable nor shall it accept any form of liability whatsoever nature and howsoever arising or suffered by customers resulting directly or indirectly from the participants’ participation in the Campaign or otherwise unless such loss and/or damages caused by Bank’s negligence, misconduct or fraud.
- 6.6. The privacy notice as contained in our website at [www.affinbank.com.my](http://www.affinbank.com.my) and [www.affinislamic.com.my](http://www.affinislamic.com.my) shall apply. For any assistance, feedback and/or complaints related to this Campaign, kindly call the Bank’s Contact Centre at **03-8230 2222**.
- 6.7. By participating in the Campaign, the participants agree to be bound by these T&C herein set forth including any amendment(s) thereto.
- 6.8. By participating in the Campaign and by submitting personal details, Participant(s) agree and consent to the processing of the Participant(s) personal data by the Bank hereby agrees to collect it and use it for the Campaign and other marketing purposes by the Bank unless participant(s) expressly opt-out by contacting any of AFFIN BANK / AFFIN ISLAMIC branches.
- 6.9. These terms and conditions shall be governed by the Laws of Malaysia and parties are subject to the exclusive jurisdiction of the Courts of Malaysia.
- 6.10. In the event photographs are taken pursuant to the Campaign, such photographs may be used for internal or external publication.
- 6.11. The participant is reminded to read and understand these T&C. In the event there are any T&C that the participant does not understand, the participant is advised to seek independent advice and/or discuss further with the Bank’s representative.