

## TERMS AND CONDITIONS

### SME Colony Mobile App “Purchase and Redeem” Facebook Campaign

The following Terms and Conditions (“T&C”) apply to SME Colony Mobile App “Purchase and Redeem” Facebook Campaign offered by Affin Bank Berhad (“ABB” or collectively referred as the “Bank”)

#### 1. CAMPAIGN ELIGIBILITY AND PERIOD

- 1.1. SME Colony Mobile App “Purchase and Redeem” Facebook Campaign (the “Campaign”) is effective from **now until 31 December 2021** (the “Campaign Period”).
- 1.2. Prizes will be given on a first-come, first-served basis until fully allocated.
- 1.3. All entries must be made within the Campaign Period.
- 1.4. This Campaign is open to public including employees of Affin Bank Berhad and Affin Islamic Bank Berhad.
- 1.5. By participating in the Campaign, the participant will be bound by the Terms and Conditions of SME Colony Mobile App “Purchase and Redeem” Campaign (“T&C”) as stated here.

#### 2. CAMPAIGN CRITERIA

- 2.1 This Campaign involves the purchase of AXA eMedic or AXA e-Life Protector+ plan through the “e-Deals” section on SME Colony Mobile App, which is available to download from Apple App Store, Google Play Store and Huawei AppGallery, to be an eligible participant to redeem a RM20 Shopee voucher and RM60 WSPACE Co-working space (“WSPACE”) hotdesk day pass.
- 2.2 Each participant is eligible to redeem a RM20 Shopee voucher and RM60 WSPACE hotdesk day pass for every successful purchase of AXA eMedic or AXA e-Life Protector+ plan via SME Colony Mobile App.

#### 3. CAMPAIGN MECHANICS

- 3.1. To participate in this Campaign, the participant is required to fulfil the following conditions as set out below:

##### 3.1.1 New SME Colony Users:

- i. Participants are required to download the SME Colony Mobile App from Apple App Store, Google Play Store or Huawei AppGallery.
- ii. Participants are required to purchase AXA e-Medic or AXA e-Life Protector+ plan through the “e-Deals” section of SME Colony Mobile App.
- iii. Each eligible participant will be receiving a RM20 Shopee voucher and RM60 WSPACE hotdesk day pass via e-mail from the Bank latest by seven (7) working days after the purchase has been successfully made.

##### 3.1.2 Existing SME Colony Users:

- i. Participants are required to launch the SME Colony Mobile App.
- ii. Participants are required to purchase AXA e-Medic or AXA e-Life Protector+ plan through the “e-Deals” section on SME Colony Mobile App.
- iii. Each eligible participant will be receiving a RM20 Shopee voucher and RM60 WSPACE hotdesk day pass via e-mail from the Bank latest by seven (7) working days after the purchase has been successfully made.

#### 4. CAMPAIGN PRIZE

- 4.1. The prizes for the Campaign are redemption codes to redeem a RM20 Shopee voucher and RM60 WSPACE hotdesk day pass.
- 4.2 Redemption of Shopee voucher are subject to the Shopee Terms & Conditions as stated below:
  - 4.2.1 The voucher is valid from **28 June 2021** till **28 September 2021** 11:59PM with no minimum spend.

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- 4.2.2 The voucher is valid for new & existing users.
  - 4.2.3 The voucher is valid for one time use only.
  - 4.2.4 The voucher is not refundable, non-transferable, and is not redeemable for cash.
  - 4.2.5 The voucher is not applicable on Baby Formula, Food & Supplements, Diapers & Potties, Tickets & Vouchers, Mobile Reloads & Sim Cards, Top-ups, S-Mart Milo, One or Not by Shopee Store products, MMA Foundation Store products and PETRONAS & Setel Fuel Cards, Gift Cards & E-Voucher.
  - 4.2.6 Promo code must be entered at the checkout page of Shopee Mobile App only.
  - 4.2.7 Shopee reserves the right to amend/cancel the promotion at any time. For enquiries or assistance, please contact Shopee Customer Service at +603-2298 9222.
- 4.3 Redemption of WSPACE redemption code are subject to the WSPACE Terms & Conditions as stated below:
- 4.3.1 Redemption period valid from **28 June 2021** till **28 September 2021**.
  - 4.3.2 This voucher is redeemable at all WSPACE locations.
  - 4.3.3 This offer is not exchangeable for cash, cannot be used with other promotions or offers.
  - 4.3.4 Eligible participants may call WSPACE at 03-2280 6999 to book the complimentary hotdesk day pass for one (1) person and valid for one (1) time redemption only subject to availability.
  - 4.3.5 Eligible participants are required to mention the redemption code given in the e-mail from the Bank upon redemption as per item 4.3.4.
  - 4.3.6 WSPACE reserves the right to amend any of the terms and conditions without prior notice.
- 4.4 The Bank gives no assurance or satisfaction guarantee regarding the redemption prize. It will be a direct arrangement/settlement between the Participant and the supplier without any recourse to the Bank for any dispute in relation to the quality or validity of the prize or any terms and conditions in respect thereof.
- 4.5 Notwithstanding the above, the Bank reserves the right to substitute the above prizes with other item(s) of similar cost by giving prior notice. All prizes won by the eligible participants are strictly non-exchangeable for other gifts, cash or credit under any circumstances.

## 5 PRIZE FULFILLMENT

- 5.1 Each eligible participant will receive redemption codes via e-mail to redeem a RM20 Shopee voucher and RM60 WSPACE hotdesk day pass latest by seven (7) working days after the successful purchase of AXA e-Medic or AXA e-Life Protector+ plan through the “e-Deals” section on SME Colony Mobile App.
- 5.2 For redemption of Shopee voucher, eligible participant has to insert the voucher code in the “Enter Shopee voucher code” box and click “Apply” button before making payment.
- 5.3 For redemption of WSPACE hotdesk day pass, eligible participants may call WSPACE at 03-2280 6999 to book the complimentary hotdesk day pass for one (1) person. The eligible participant is required to mention the redemption code given in the e-mail from the Bank upon redemption.
- 5.4 The Bank’s decision on all matters related to the Campaign and prizes shall be final, conclusive and binding on all eligible participants. No further correspondence and/or appeal to dispute will be entertained.

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#### 5.5 Disclaimers:

- 5.7.1 The AXA eMedic or AXA e-Life Protector+ plan (“AXA’s Product”) is owned and operated by AXA AFFIN Life Insurance Berhad (“AXA”).
- 5.7.2 By purchasing AXA’s Product and submitting personal details to AXA, Participant will be subject to the terms of use and privacy policy of AXA and the Bank shall not bear any responsibility for any unauthorized disclosure or breach of confidentiality in relation to such information provided which is beyond the Bank’s control.
- 5.7.3 The Bank makes no representation or warranties in respect of AXA’s Product. It will be direct arrangement/settlement between the Participant and AXA without any recourse to the Bank for any dispute in relation to AXA’s Product or any terms and conditions in respect thereof.
- 5.7.4 The prize redemption process is through a channel owned and operated by a third-party.
- 5.7.5 The prize redemption is subject to the terms of use and privacy policy of the channel owned and operated by a third-party.
- 5.7.6 Information provided on the third-party channel shall be subject to confidentiality and security terms of the channel and the Bank shall not bear any responsibility for any unauthorized disclosure or breach of confidentiality in relation to such information provided which is beyond the Bank’s control.
- 5.7.7 The Bank makes no representation or warranties in respect of the contents of such third-party channel.

## 6 GENERAL TERMS AND CONDITIONS

- 6.1 The eligible participant who had participated in this Campaign have accessed the Bank’s website at [www.affinbank.com.my](http://www.affinbank.com.my) and the Bank’s official Facebook page at <https://www.facebook.com/AffinMy> to have knowledge of and to have agreed to any changes or variation to these T&C. Participation in this Campaign will automatically constitute the acceptance of these T&C (as may be varied or changed from time to time).
- 6.2 The Bank reserves the right to withdraw, cancel, suspend, extend or terminate the Campaign earlier in whole or in part with prior notice.
- 6.3 The Bank reserves the right to change, amend and/or modify any of these T&C stipulated herein from time to time and any changes will be announced on the Bank’s website and/or via any other channel(s) that the Bank may deem as appropriate.
- 6.4 Notwithstanding any other provisions herein, in the event the Bank are unable to perform any operations or to provide any services due to any reason beyond the Bank’s control, including but not limited to fire, earthquake, flood, pandemic, epidemic, natural catastrophe, accident, riots, civil disturbances, industrial dispute, act of public enemy, embargo, war, act of God or any factor in nature of a force majeure or any failure or disruption to telecommunication, electricity, water, fuel supply, the Bank shall not in any way be liable for any inconvenience, loss, injury, damages suffered or incurred by the customer arising from the same.
- 6.5 The Bank shall not be responsible for loss and/or damages and/or liable nor shall it accept any form of liability whatsoever nature and howsoever arising or suffered by customers resulting directly or indirectly from the participants’ participation in the Campaign or otherwise unless such loss and/or damages caused by Bank’s negligence, misconduct or fraud.

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- 6.6 For the avoidance of doubt, cancellation, termination, suspension or extension of the Campaign Period shall not entitle the participant to any claims or compensations against the Bank for any and all losses or damages suffered or incurred by the participant as a direct or indirect result of the act cancellation, termination, suspension or extension save and except losses or damages caused by negligence, default or breach by the Bank.
- 6.7 The privacy notice as contained in our website at [www.affinbank.com.my](http://www.affinbank.com.my) shall apply. For any assistance, feedback and/or complaints related to this Campaign, kindly call contact centre at **03-8230 2222**.
- 6.8 By participating in the Campaign, the participants agree to be bound by these terms and conditions herein set forth including any amendment(s) thereto.
- 6.9 By participating in the Campaign and by submitting personal details, Participant(s) agree and consent to the processing of the Participant(s) personal data by the Bank hereby agrees to collect it and use it for the Campaign and other marketing purposes by the Bank unless participant(s) expressly opt-out by contacting any of AFFIN BANK branches.
- 6.10 These terms and conditions shall be governed by the Laws of Malaysia and parties are subject to the exclusive jurisdiction of the Courts of Malaysia.
- 6.11 The participant is reminded to read and understand these T&C. In the event there are any T&C that the participant does not understand, the participant is advised to seek independent advice and/or discuss further with the Bank’s representative.